

*Are you a manager looking for simple yet effective ways to help staff solve their own problems, leverage their unique talents and develop solutions that stick?*

Attend [the Confident Coach](#)™ coaching skills program November 17 and 24, 2017 at the Milton Innovation Centre and learn how to engage your team in regular, respectful and results-focused coaching conversations that spark creativity and engagement.

Ideal for: New and Emerging Leaders & Experienced Managers who need a refresher on Coaching Skills

**Learn how to create an environment where people want to succeed and watch performance & engagement soar!**



**You will learn:**

- Your own coaching style, strengths and needs
- How to coach in diverse workplaces
- Top 3 coaching skills – Build High Trust; Effective Communication, Listening, Probing and Giving Feedback; and how to Facilitate Sustainable Behaviour Change
- A Coaching conversation model and feedback model

**You will receive:**

- A detailed computerized self-assessment on your coaching style
- Templates and tools to use when coaching others
- Interactive in-class training; case studies, group exercises, video; **limited class size.**
- A comprehensive Participant Manual and separate Journal and Action Plan

**Early Bird Fee: Register before Nov 1 and pay \$795 for 2 full days of training: \$895 if you register after Nov 1.**

**Enroll more than 2 Managers from the same company and receive a 10 % discount on each additional participant's fee.**

**Want to register or learn more?**

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